

Case Study Victorian Public Sector – A self-service BI journey from ad-hoc to enterprise grade deployment

Analysing the current state and advising/establishing front end design, security and user management principles of an upcoming enterprise wide Power BI deployment

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Problem.

- Our client had experienced increased adoption of Power BI as a go-to organisational self-service reporting tool. However, the control and governance for managing the operations of the data sets and deployed artefacts were either immature or not in place.
- The nature of ownership and management of Power BI assets across the organisation was distributed, with various business units deciding on their own how 'their' Power BI assets were developed, published, managed and consumed.
- Lack of controls, policies and frameworks was evident in the way in which access was granted to Power BI (full control) and the use of the tool throughout the organisation.

Solved.

- Exposé was appointed with the task of consolidating and analysing current usage Power BI implementation, reporting on the current state and creating a plan to implement controls and policies in order to safeguard access rights and data usage and sharing policies.
- A quantitative assessment was created, outlining the client's Power BI operational environment, assets and detailed user and usage history. Analysis centred around what Power BI assets existed, their ownership and their use.
- Exposé designed and established the set of disciplines necessary to manage users and data across the full reporting and BI lifecycle, whilst allowing the business to retain the self-service agility inherent in Power BI.

Business Benefits.

The Exposé team applied its experience and proven methodology to consolidate the client's Power BI tenancies, and greatly reduce the risk of user and data mismanagement, without impacting business continuity and self-service agility.

Thanks to Exposé's guidance and documented approaches, the client is now able to:

- Focus and plan the deployment of Power BI artefacts while remaining aligned to organisational user and data management policies
- Control and report on Power BI adoption and usage, with adequate information to accurately cross-charge business units according to predetermined usage metrics
- Efficiently plan the reporting and self-service needs of business units and understand adoption and consumption trends by business unit and user



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Do you have any additional questions, or want to know more?

We would love to hear from you. #exposedata